



CAMBRIDGE CITY COUNCIL'S COVID-19 COMMUNITY RESILIENCE HUB

The City Council is coordinating help for those who have more complex needs than the 'good neighbour' help on offer from local community organisations, and who are not part of the shielded group (they will received a letter from the NHS or County Council).

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Cambridge City Council's COVID-19 Community Resilience Hub will pick up email enquiries 8am-8pm Mon-Fri, 10am-4pm Sat & Sun, and Bank Holidays – they are experiencing a high volume of enquiries but will respond to every email as fast as they can. The email address is community.resilience@cambridge.gov.uk

You can use the following links to ask for help or offer help directly:

If you are now experiencing hardship and need food urgently – you can now self-refer to your local foodbank after registering for voucher here https://cambridgecity.foodbank.org.uk/get-help/foodbank-vouchers/

For local help visit https://www.cambridge.gov.uk/coronavirus-community-group-contact-details for details of the community organisation coordinating 'good neighbour' help in your local area

To volunteer in your local community visit

https://www.cambridge.gov.uk/coronavirus-community-group-contact-details for details of your lead community organisation

To volunteer to help shielded people visit

https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-covid-19-overview for the County Council shielded persons hub