HEALTHWATCH: FOR PEOPLE USING HEALTH AND SOCIAL CARE SERVICES

Healthwatch is the independent champion for people who use health and social care services. Their telephone number is 0330 355 1285.

Healthwatch is the independent champion for people who use health and social care services. It exists to make sure that those running services put people at the heart of care, and focusses on ensuring that people's worries and concerns about current services are addressed.

They have an information service, which is keen to hear from people who may need support and information to get health and care services at this difficult time. This is also how they collect people's feedback, and have routes to get this information back into services so they are aware of what is working and what is not.

Their telephone number is **0330 355 1285**, available Monday to Thursday 09:00 – 16:00 and Friday 09:00 – 15:30.